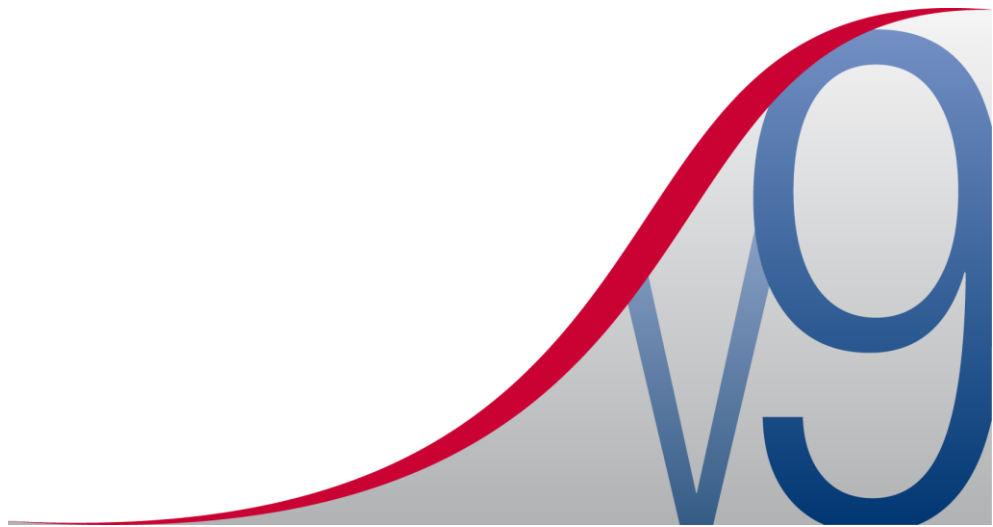


Supported dial-in methods and software for remote access

Service & Support, ProLeiT AG



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1 Supported dial-in methods

The following dial-in methods are supported::

- IPsec site-to-site connection between the customer and ProLeiT
- ProLeiT VPN service portal with a dedicated router at the customer's site
 - via mobile network router
 - via LAN-to-LAN router
- VPN connection via OpenVPN GUI

2 Supported software for remote access

The following software for remote access is supported:

- TeamViewer (LAN-Modus)
- WebEx
- RDP Remote Desktop Protocol

ProLeiT recommends an internet connection with a bandwidth of at least 2 Mbps for uploading and downloading.

Due to organizational reasons, ProLeiT does not support hardware security tokens unless the customer stores the hardware security token himself and provides ProLeiT with the respective access code by telephone.

The prerequisites stated above may change due to permanently increasing safety/security requirements.

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